

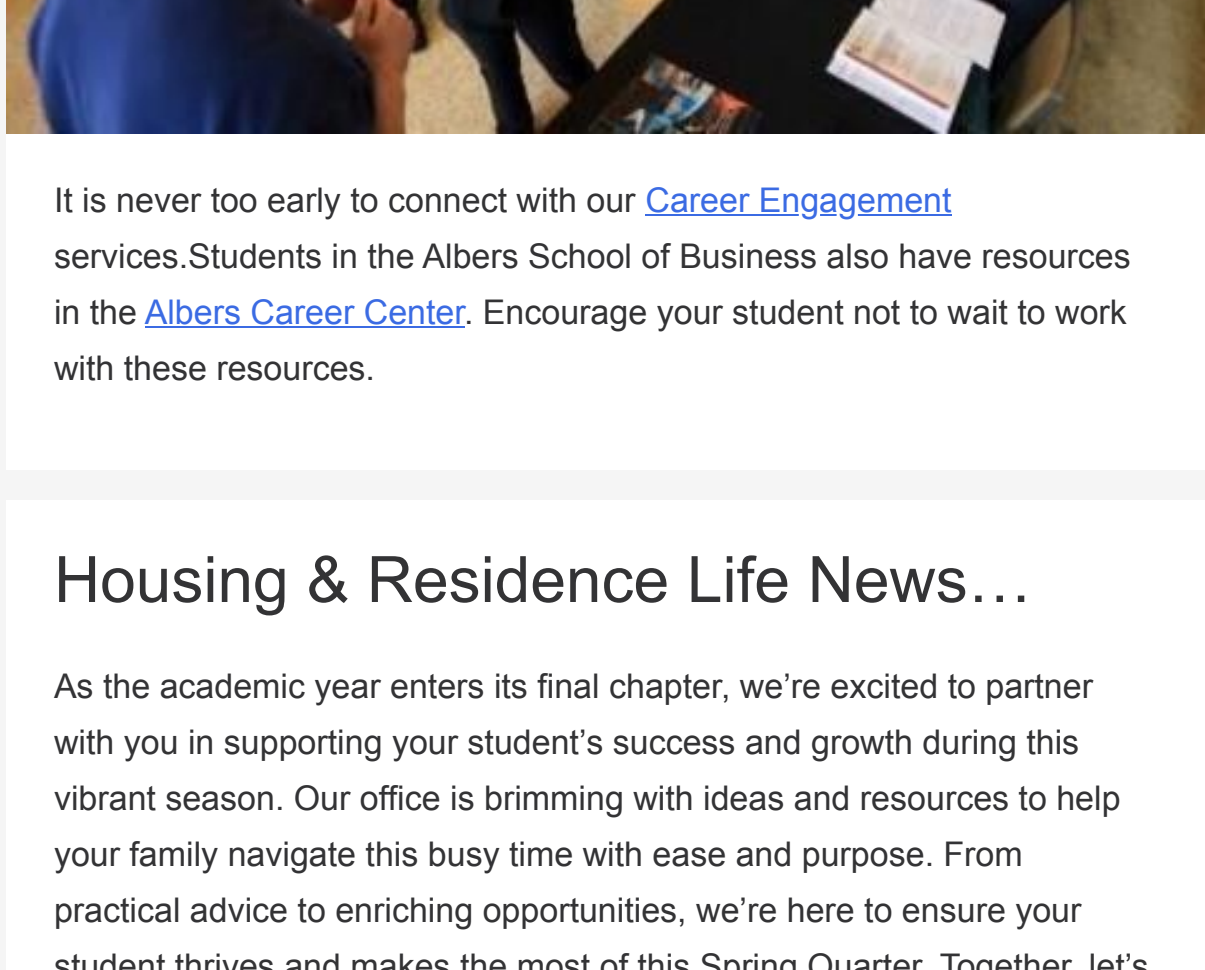
# Parent & Family Engagement

By Seattle University • Apr 15, 2025



Welcome to "*Family Connections*", our Seattle U family e-newsletter. We know how important parents and families are to our students' success. Our goal is to keep you updated on campus happenings and share information pertinent to parenting a college student.

## Career Engagement



It is never too early to connect with our [Career Engagement](#) services. Students in the Albers School of Business also have resources in the [Albers Career Center](#). Encourage your student not to wait to work with these resources.

## Housing & Residence Life News...

As the academic year enters its final chapter, we're excited to partner with you in supporting your student's success and growth during this vibrant season. Our office is brimming with ideas and resources to help your family navigate this busy time with ease and purpose. From practical advice to enriching opportunities, we're here to ensure your student thrives and makes the most of this Spring Quarter. Together, let's finish the year on a high note!

### News from the Nest

The Redhawk Residential Experience is our curricular approach to residential education that guides all of our work in Housing and Residence Life.

To recap Winter Quarter, Resident Assistants:

- Did **1,329 Hawk Talks** (1:1 intentional conversations) with their residents
- Hosted **57 Community Connections** (opportunities for residents to gather in their communities and build community with one another, and HRL student staff)

Took residents to **5 Take-To** events (programs hosted by other departments on campus, not in the residence halls.

To check out events and opportunities taking place in the residence halls for Spring Quarter, students should search for events on [ConnectSU](#). Students can type their residence hall name in the search bar and see a list of upcoming events they might enjoy.

Residence Hall Association is hosting its 2<sup>nd</sup> annual Spring Carnival on May 10<sup>th</sup>, 12 pm-3:00 pm

### On-Campus Housing Updates and Opportunities

**Spring 2025 Residence Hall Closing:** Summer on-campus housing closing is around the corner! All residence halls and university-owned apartments (Murphy and Yobi) close for the summer on **Saturday, June 14, 2025, at 12 p.m.** Residents are encouraged to start thinking about travel plans with family, friends, and supporters. All residents will receive more details around the closing process the first week of May 2025.

- Residential students who are **graduating** this spring quarter will be automatically approved (at no extra charge) for a late departure on **Tuesday, June 17, 2025 at 12 p.m.** We offer our heartfelt congratulations to our graduating residents!

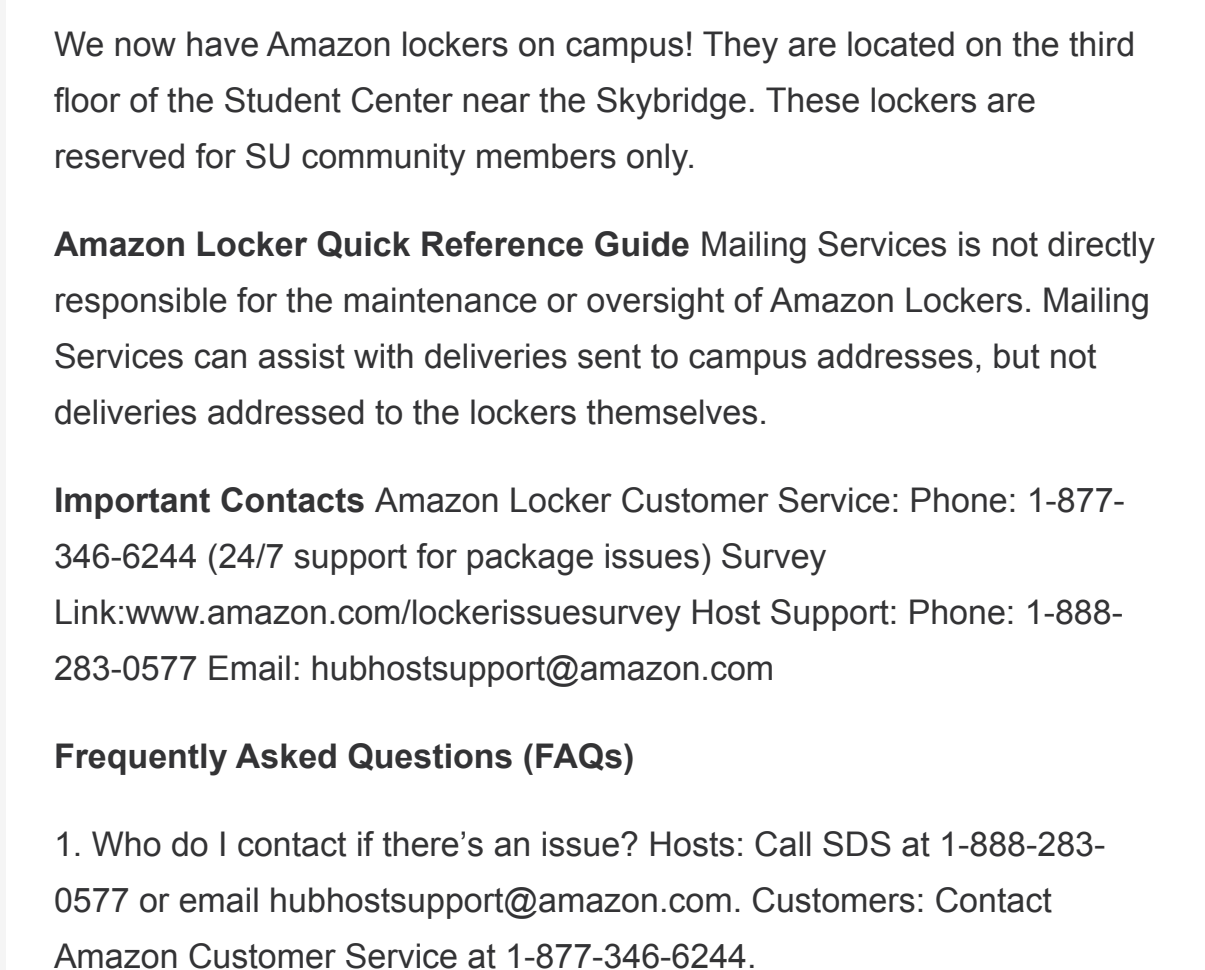
**Summer 2025 Housing:** Seattle University offers summer housing in the Murphy Apartments! If your student is interested in living on campus for summer, they are encouraged to apply! The Housing Application will open on April 15, 2025, on the Seattle U Housing Portal. HRL offers single and shared housing options for summer. Students are not required to be enrolled in summer classes to reside on campus, however, they do need to be an enrolled student for Fall 2025 (graduating students are not eligible for summer housing).

**Fall 2025 Housing Still Available!** There is still space available for students who want to live on campus! Rising junior, senior, and graduate students are encouraged to submit a housing application for the 2025-2026 year. Rising sophomores who have been approved for a housing exception are also encouraged to consider living on-campus! Not only will your student be just steps away from classrooms, study spaces, professors, and advisors, but they will also have more opportunities to meet and interact with fellow Redhawks, expand their social circle, and make lasting friendships. Living on campus means being close to campus events, athletics games, student clubs and organizations, making it so much easier for students to get involved! Students who live on campus will have so many more opportunities to create long and lasting memories as they look back on their Seattle U Redhawk student experience! Any questions can be directed to [housing@seattleu.edu](mailto:housing@seattleu.edu), or students can come visit us in CAMP 100!

### Important Dates

- April 18 - 21, 2025: Good Friday & Easter Monday: no classes
- Early May 2025: Residence Hall Closing Information sent to residents
- April 15, 2025: Summer Housing Application opens
- May 24-26, 2025: Memorial Day: no classes
- June 9, 2025: Last class day
- June 10-14: Final exam week
- June 14, 2025: Residence Halls close at noon
- June 16, 2025: Commencement
- June 17, 2025: Extended approved late departure for graduating students at noon

## Amazon Lockers on Campus



We now have Amazon lockers on campus! They are located on the third floor of the Student Center near the Skybridge. These lockers are reserved for SU community members only.

**Amazon Locker Quick Reference Guide** Mailing Services is not directly responsible for the maintenance or oversight of Amazon Lockers. Mailing Services can assist with deliveries sent to campus addresses, but not deliveries addressed to the lockers themselves.

**Important Contacts** Amazon Locker Customer Service: Phone: 1-877-346-6244 (24/7 support for package issues) Survey

Link: [www.amazon.com/lockerissuesurvey](http://www.amazon.com/lockerissuesurvey) Host Support: Phone: 1-888-283-0577 Email: [hubhostsupport@amazon.com](mailto:hubhostsupport@amazon.com)

### Frequently Asked Questions (FAQs)

1. Who do I contact if there's an issue? Hosts: Call SDS at 1-888-283-0577 or email [hubhostsupport@amazon.com](mailto:hubhostsupport@amazon.com). Customers: Contact Amazon Customer Service at 1-877-346-6244.
2. What if the Locker isn't working? Please contact the 24/7 customer service line at 1-877-346-6244 or use the issue survey link above. SU staff are not responsible for troubleshooting or resolving issues with the Amazon Lockers. Please refer any questions or concerns directly to Amazon.
3. What if a carrier asks where to deliver packages? There are three main locations where Amazon packages are delivered on campus: -For packages being delivered to Amazon Lockers, direct them to the lockers on the third floor of the Student Center. -For packages being delivered directly to campus community or departments, direct them to Mailing Services/Bellarmino loading dock. -For packages being delivered directly to residents of Vi Hilbert, direct them to the second-floor package area by the leasing office.

4. What if a carrier leaves packages outside the Locker -Please report any unattended packages to 1-877-346-6244 or email [hubhostsupport@amazon.com](mailto:hubhostsupport@amazon.com).

**General Instructions: Sending a Package to the Locker** -During Checkout: Select the "Whilst" locker as your delivery address. Ensure the delivery details specify the Locker's name and location.

-Access Notification: A soft restriction applies: Customers must have access to the private space (our university campus) to retrieve package. If a customer does not have access, the package may be returned to Amazon.

-Retrieving a Package: Customers will receive a pickup code via email or the Amazon app once their package is delivered. Enter the code at the Locker's touchscreen or confirm on Amazon app to retrieve the package.

**MAKE AN IMPACT**

# TAKE THE HERI

HIGHER EDUCATION RESEARCH INSTITUTE

**FIRST YEAR STUDENTS & SENIORS SURVEY**

**FIND HERI IN YOUR SU EMAIL TO ACCESS**

**COMPLETE TO ENTER THE DRAWING FOR:**

- 1 APPLE IPAD
- 2 FRONT ROW TICKETS TO A SOUNDERS MATCH (MAY 24)
- 2 FRONT ROW TICKETS TO A MARINERS GAME (MAY 30)
- 1 \$200 VOUCHER FOR TEXTBOOKS OR DIPLOMA FRAME
- 1 OF 10 AMAZON GIFT CARDS (WORTH \$50 EACH).

QUESTIONS? CONTACT KENDRA TURBA / [KTURBA@SEATTLEU.EDU](mailto:KTURBA@SEATTLEU.EDU)  
SPONSORED BY SEATTLE UNIVERSITY DECISION SUPPORT

Is your student a first year student or senior? Please encourage them to complete the appropriate national survey by May 12. It is a chance for these students to get their voices heard. The results of the survey are crucial for SU leaders to make informed decisions about which experiences to support with more resources. An email was sent to their SU email account.

First years: <https://heri.ucla.edu/your-first-college-year-survey/> Seniors: <https://heri.ucla.edu/college-senior-survey/>

## Homecoming/Family Weekend 2025

**Save the Date!** Homecoming/Family Weekend will be **November 7-9, 2025**. We hope you will join us for a fun and informative weekend with your student. More details coming later this year.

## April questions to ask your Redhawk...

What are your plans for summer?

Are your fall housing arrangements in place?

## Important links for you...

**SEND SOME LOVE:** Order a [Care Package](#) for your Redhawk.

**THIRD PARTY ACCESS TO STUDENT FINANCIAL INFORMATION:**

There are two types of suggested access that students may give to parents or supporters.

**Proxy Access** allows family/supporter to speak to SFS Office about account status, balance, award letter, and required documentation.

**Authorized User Access** allows family/supporter login access view billing and payment information, setup payment plans, see tax documents, and get email notifications about billing invoicing. [Check out our video](#) for step-by-step instructions for how a student can set up Proxy and Authorized User access for family or supporters.

**CAMPUS HAPPENINGS/IMPORTANT DATES**

Keep track of important academic dates with the [Academic Calendar](#).

See what is happening on campus [here](#).

Show your SU Redhawk Spirit! Info on [Athletic Events](#).

**PARENT AND FAMILY FACEBOOK GROUP**

We invite you to join our [Seattle U Families Facebook](#) group. Be part of this virtual community just for SU parents and families! Share your experiences, ask questions and support one another. You are important members of the Redhawk family!

Questions? Please contact me. Laurie Prince, Director-Parent & Family Engagement, 206-296-6291, [parents@seattleu.edu](mailto:parents@seattleu.edu), [www.seattleu.edu/parents-families](http://www.seattleu.edu/parents-families)

[Unsubscribe](#)

This email was sent by Seattle University via [Axios HQ](#)